



# Hi! We are your new Service Provider!

March 30, 2018

Dear Atascocita North Homeowner / Resident:

Please allow us to introduce ourselves, Frontier Waste dba LT's Garbage Service. We are very happy to announce that we are your new trash haulers, effective immediately. This is because your previous trash hauler – Eco Waste – has apparently gone out of business very suddenly. Their operations have ceased. First and foremost – **DO NOT PAY ANY ECO-WASTE** bills for any service periods after 4/1/18.

If you have already paid Eco Waste, you will need to contact them for refunds. While this may be problematic for those of you that have paid them already, there is no way we can ensure that they will pay us for your service, so refunds will have to be directly handled with them. Regardless of payment, **we have arranged to continue using the Eco-Waste barrels, so please continue to use them!**

This letter includes your first bill from us. Your homeowner's association provided us with your address for mailing this to you. The rate is very similar and includes sales tax. Enclosed is our yellow post-card billing statement. You will receive a post-card bill every three months as you have in the past. Note that this service period is for 4/1 – 6/30, so you will see your next post-card on or about June 15<sup>th</sup> for the next quarter.

For those of you who like to pay via web, or auto-pay, there are instructions on the lower left side of the post-card to pay via [www.trashbilling.com](http://www.trashbilling.com) where you log-on and use the 12-digit number to access your account and pay via several different options. Other pertinent items for you:

- SERVICE DAYS ARE MONDAY AND THURSDAY, please have your barrels to the curb by 7AM.
- BULKY WASTE DAYS are the first collection day, so MONDAY is that day.
- PLEASE EMAIL US with your phone number, email address, and any questions to:

[atnorth@frontierwaste.com](mailto:atnorth@frontierwaste.com) (We don't have your number as HOA does not provide)

We are very pleased to be your service provider, we look forward to exceeding your expectations!

Please find out more about us at [www.LTsgarbage.com](http://www.LTsgarbage.com) or [www.frontierwaste.com](http://www.frontierwaste.com)